

# Extended Families



## LinC Program: Linking + Including + Connecting

Whether you need skills training to enable participation, support to overcome barriers to access mainstream services or assistance to access the community, LinC can provide it all.

### What is the Extended Families LinC Program?

We have a belief that everyone should be *linked in*, *included*, and *connected* to their community, but know sometimes a little help is needed. We want to support children and young people to achieve this by supporting:

**Skill development:** Experienced staff provide individual life and social skills training for children / young people with a disability to enable them to participate more fully in the community and improve their relationships with others e.g., travel training, social skills

**Capacity building:** Working with participants to overcome barriers to accessing and participating in mainstream services.

**Inclusion support:** Providing 'one on one' support to enable engagement and participation in community, social and recreation activities. Our team of Inclusion Support Workers support the achievement of specified social, personal, and developmental needs and goals.

If you're unsure about the support you need, talk to us about working out a plan for steps towards skill development to reach longer term life and independence goals.

### The LinC Process

- 1. Contact Extended Families** - Speak to the LinC Intake Worker about your support needs, including:
  - Intake assessment
  - What you would like the support for
  - When and how often support is needed
  - We will ask you to fill out a referral form to ensure we have the information needed to match the worker who is most suitable for you and your family
- 2. LinC Intake Process** - Once we have received your referral, we will immediately begin exploring our current pool of Inclusion Support Workers, or, if needed, we will recruit specifically for your needs.
- 3. Information Sharing** - Prior to the start of service we will gather up-to-date support needs information about the participant and develop supporting documentation. Once a worker has been identified, we will share with information about the worker, seek your feedback and provide the worker with information about the participant and their support needs.
- 4. Quote and Service Agreement** - We will develop a quote based on your request, which will be used to inform a Service Agreement. The Service Agreement also includes a schedule of supports, description of service, how support will be provided, provider and participant responsibilities, complaints processes, payment requirements and outlines our conflict of interest policy.
- 5. Inclusion Support Worker Introduction** - You choose between a paid meet and greet or introductory shift with your specifically matched support worker.
- 6. Supervision and Support** - You will be allocated a LinC Services Facilitator (LinC SF) who will follow up with you and your worker after the first visit. Your LinC SF will be available to support your ongoing needs, to provide support and guidance to your workers, and ensure you are satisfied with the service you receive.

## What is the cost to have a LinC Inclusion Support Worker?

NDIS Support Category	NDIS Support Item & Number			Price per hour
<b>4.04 Assistance with Social and Community Participation and 1.01 Assistance with Self-Care Activities</b>  <i>Weekdays – Mon-Fri &lt; 8pm</i> <i>Evenings – Mon-Fri and shift finishes after 8pm</i> <i>Shifts 12am-6am incur a night rate – please enquire</i>  <b>Inactive Sleepover: \$242.95</b>	<b>Standard Needs</b>	<b>4.04</b>	<b>1.01</b>	
	Weekdays	04_104_0125_6_1_T	01_011_0107_1_1_T	<b>\$64.04</b>
	Weekday Evening	04_103_0125_6_1_T	01_015_0107_1_1_T	<b>\$70.56</b>
	Saturday	04_105_0125_6_1_T	01_013_0107_1_1_T	<b>\$90.14</b>
	Sunday	04_106_0125_6_1_T	01_014_0107_1_1_T	<b>\$116.24</b>
	Public Holiday	04_102_0125_6_1_T	01_012_0107_1_1_T	<b>\$142.35</b>
	<b>High Intensity</b>	<b>4.00</b>	<b>1.01</b>	
	Weekdays	04_400_0104_1_1_T	01_400_0104_1_1_T	<b>\$69.15</b>
	Weekday evening	04_401_0104_6_1_T	01_401_0104_1_1_T	<b>\$76.20</b>
	Saturday	04_402_0104_6_1_T	01_402_0104_1_1_T	<b>\$97.34</b>
Sunday	04_403_0104_6_1_T	01_403_0104_1_1_T	<b>\$125.53</b>	
Public Holiday	04_404_0104_6_1_T	01_404_0104_1_1_T	<b>\$153.72</b>	
<b>3.11 Improved relationships and</b>	<b>Individual social skills development</b>			<b>\$70.87</b>
	11_024_0117_7_3 Monday to Friday 6am-12am			
<b>3.09 Increased social and community participation</b>	<b>Individual skills development and training</b>			
	09_009_0117_6_3 Monday to Friday 6am-12am			
<b>3.15 Improved Daily Living</b>	<b>Skill development and training to increase independence, incl. PT training</b>			<b>\$62.17</b>
	15_037_0117_1_3 Monday to Friday 6am-8pm			
<b>4.04 Group Activities in the Community</b> Group supports attract 10 mins non face to face support per hour.	<b>Standard needs</b>	<b>2 Participants: 1 Worker</b>		
	Weekdays	04_102_0136_6_1_T		<b>\$35.86</b>
	Weekday Evening	04_103_0136_6_1_T		<b>\$39.51</b>
	Saturday	04_104_0136_6_1_T		<b>\$65.09</b>
	Sunday	04_105_0136_6_1_T		<b>\$79.72</b>

**Note: Prices above are based on the NDIS Price Guide July 2022. They will be updated as new prices are published.**

### Additional costs

The above NDIS prices do not cover the cost of establishing or reporting the LinC match and service. To ensure we can provide a quality and safe service, we charge the establishment and reporting costs outlined in the NDIS price guide. We also include provision for non-face-to-face supports as outlined below.

Item / description	Price
<b>Establishment fee</b> - Applies when there are over 20 hours of support a month and the participant is new to Extended Families.	\$621.70
<b>Non Face-To-Face Supports</b> – Initial 2 hours to support with assessment, development of support needs information and matching of the best quality worker. 2 hours provision for NDIS reporting and client specific training when agreed upon with Participant or Participant Representative.	\$256.16 (4 hours)

### Transport

If the match involves the provision of participant transport by the Inclusion Support Worker, travel will be charged at a rate of \$1 per km. This will be charged via the associated category above. Travel for meetings or visits to complete further assessment to ensure a quality service or as part of introducing and preparing an Inclusion Support Worker will also apply. **Please note, transport cannot be claimed under Improved Daily Living.**

### Contact us

We are ready to discuss your needs. For further information about Extended Families' LinC Program or other services please contact us.

*Extended Families is a child safe organisation.*

*Extended Families is a quality accredited, TTP and Registered NDIS Provider.*

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